Notice of Discontinuation



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Notice of discontinuation

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Product Discontinuation/End of Support Life Notice

Dear valued customer,

Ibsen Photonics is committed to providing innovative and reliable products, and supporting them as long as possible. However, it occasionally becomes necessary to discontinue a product and offer a suitable replacement.

With this letter we want to inform you that our **I-MON 512E-USB 2.0** will be discontinued by the end of September 2015.

Last Time Order Date: On October 1st 2015, the I-MON 512E-USB 2.0 will be discontinued and orders no longer accepted.

End of Life Date: On October 1st 2015, the product will reach the end of its support life. After this date, Ibsen Photonics can no longer guarantee software support, availability of spare parts and repair services for the I-MON 512E-USB 2.0. The current software version 4.0 valid for Windows 7 32 and 64 bit will be the last software revision. Windows 8 and newer versions will not be supported. The EOL applies to I-MON 512E USB 2.0 with the following part numbers:

1550 nm versions: P/N 1271101, 1271102, 1271103, 1271112, 1271113, 1271114

1310 nm versions: P/N 1291001, 1291002, 1291003, 1291004, 1291013

Replacement product: Ibsen Photonics recommends the new I-MON 512 USB series. It is basically the same opto-mechanics but with new faster electronics and better software. Custom software developed for the I-MON 512E-USB 2.0 cannot be used for the new I-MON 512 USB. You can read more about the new I-MON 512 USB here: http://www.ibsenphotonics.com/products/interrogation-monitors

If you have any questions you are encouraged to contact Ibsen Photonics or your sales representative for more details.

Best regards

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